

Envoy Partnership evaluation of outcomes research

[Link to the main overall report](#)

For the massage therapy specifically, the Social Return on Investment YE 2018 is summarised as:

Over 285 people referred

1. **£192,000** of wider social value created in terms of health care resources and patient wellbeing
2. After accounting for other factors, the **'attributable' SROI is c. £3.40** for every £1 invested, including resource value for **GP practices** and **hospitals** (c.£1.90) and **patient health and well-being value** (c.£1.50).

Resource value to GP practices across all of the services provided (24 GP practices, values rounded to nearest '000)

Areas of resource saving	Total reduction Pilot year to Mar 2017	Equivalent consult's <i>per practice</i> Pilot year	Total Value Pilot year to Mar 2017	Total Value forecast YE to Mar 2018	Average incidence per patient per year, MCMW
GP Practice level total			£102,000	£150,000	
Diverted GP practice hours: initial consultations (w/ re-referral)	340 hours	57	£18,000	£27,000	30 GP practice visits per patient
Diverted HSCA & CM research/support hours: initial consultations (w/ re-referral)	1,025 hours	171	£21,000	£31,000	
Avoided GP hours from patients stopping need for consultations (6-month period)	590 hours	98	£32,000	£46,000	
Avoided HSCA & Case Manager hours from patients stopping need for consultations (6-month period)	1,480 hours	247	£31,000	£46,000	